

Massage Policy

We understand that unexpected or extenuating circumstances can occur and a scheduled appointment may not be kept. Please be aware that this office reserves the right to:

- 1) Charge \$15.00 for each 15-minute increment of any massage appointment not canceled with 24 hours notice.
- 2) Deny the scheduling of any further massage appointments, until all fees are paid in full, after the first massage appointment missed without 24 hours notice.
- 3) Require a credit card number to reserve future massage appointments.
- 4) Offer your scheduled appointment to another patient if you do not arrive 5 minutes early for a massage appointment, to protect our therapist's schedule.

You are also responsible for the cost associated with any massage appointment to which you are late, despite receiving less time with the therapist.

Please arrive 10 minutes early for any massage appointment scheduled at 11:30 am or 5:30 pm, if you would like to receive an adjustment as well. Failing to do will result in less time with the therapist.

We also strive to accommodate patient preferences for individual massage therapists. However, due to unforeseen circumstances, it is sometimes necessary to switch appointments between therapists, in order to provide you the recommended treatment needed to improve your condition and health.

Patient/Guardian Signature

Date

Staff Signature

Date